



Residential Total Satisfaction “Air Tight” Guarantees

For Central Air Conditioning-Heating-Heat Pump Systems

100% Total Satisfaction Guarantee

The FisherAir 100% Total Satisfaction guarantees that your new heating and air conditioning system installed by us will work as designed. If you are not 100% satisfied we will make the necessary modifications or repairs no charge. If this does not resolve the issue for you, we will have the manufacturer’s representative inspect the system for installation, design or equipment flaws. If after the manufacturer’s recommendations are completed and *your system is still not performing as designed*, we will, within 30 days of your written request, (1) refund whatever portion of the investment is fair and reasonable, or (2), uninstall the system and refund the entire amount of your investment, **for up to 365 days from the date of installation invoice.**



Installation Workmanship Guarantee

Our installation technicians are some of the best in skill, attitude, and workmanship. They will complete the project promptly, correctly and will take personal responsibility for your satisfaction. They will be polite and courteous. If for any reason you have a concern while we are in your home, please call our office immediately. Ask for Alan or Scott Fisher.



Best Value – Lowest Amount Guarantee

Anyone can quote and install something cheaper by cutting corners. So, it’s important to know what is and is not included in the air conditioning and heating system you choose for your home. Our **Best Value – Lowest Price Guarantee** is our promise is that you cannot find a comparable installation for less. All we require is the comparison of “apples to apples”.

Exclusive “No Lemons” Guarantee

Not every manufactured furnace, air conditioner, or heat pump is perfect, 100% of the time. To provide you Peace of Mind, we provide a “No Lemons Guarantee” on our “Risk Free” systems. Simply stated, should the compressor in the outdoor unit or the heat exchanger (furnace) fail during the first year of ownership, we will remove the “lemon” and install a new furnace or air conditioner free of charge.

No Surprise – No Compromise Promise

Our word is our bond and so is our quote. We will complete the project for the amount we quoted and agreed to with no compromises to quality, workmanship, materials, installation, or system performance. Once the work begins, the agreed amount is the agreed amount, even if the job entails more work than originally estimated unless of course, the changes or additions are agreed to in writing.



Property Protection Guarantee

Your home is your castle and we treat it as one! We are grateful you have chosen us. We will take care to be respectful in your home. We use floor coverings and shoe covers to maximize safety and protection of your property in all work areas of your home.



Service & Repairs

FisherAir Services guarantees 100% Satisfaction on any repair or maintenance service we perform for one year from the date of invoicing. If you are not satisfied because *the system does not perform as it had prior to the repair*, (less other system malfunctions or design flaws beyond our control) we will remove and refund the amount of the repair or whatever portion of the repair is fair and reasonable to you.

